

QUALITY MATTERS

No 25, November 2005

e-reports, at last

Some of you will have seen our draft versions of e-reports. And all who have are pleased by this latest, and long delayed innovation. For those who have yet to see them, send us an email and we will wing one to you at the speed of electrons.

Now, we plan to phase these reports in during January 2006, so please be patient. You are in the queue and will receive them in due course.

A reminder of the advantages of receiving e-reports:

1. Speed. No more waiting on either the post office or your internal mail delivery. Reports should be on your computer within one week of you testing the sample.
2. Confidentiality. Once we plug in your address and process the results, your report can only go to you.
3. Electronic Queries. We will send your report as a pdf attachment – if you don't have pdf software, we will arrange it for you, free – so that you can easily send back queries to our offices, for immediate investigation and follow-up.
4. Electronic Filing. We do not recommend that you print the report. Instead our instructions will carry details of our recommended filing system, so you can either follow that or your own lab group protocols. Remember, accreditation cannot insist that you keep paper copies of anything. If you decide to file stuff electronically, that is perfectly acceptable.
5. CPD/CEU Material. We will also be mailing this to you electronically, so that you can claim your points quicker and more effectively.
6. Extra Details. We have modified our e-reports so that there are features which we unfortunately cannot incorporate into our printed reports due to font restrictions. For example, the graphs will carry the actual cycle and week numbers, and there will be a single page with a graph showing how the current sample performed – useful for spotting reconstitution or mixing errors.

Initially, we will start with the Chemistry EQA, our biggest programme and then expand it rapidly throughout our range. As always, all comments are welcome, especially the more useful ones!

With best electronic regards,

Dr Jim McCulloch

S A N A S



PROFICIENCY
TESTING

SANAS Accredited to ISO Guide 43 / ILAC G13