

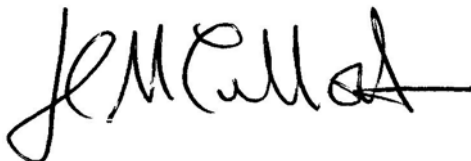
Haematology Reports

Please note that we have removed the "left-hand" Levey-Jennings Chart, the one that showed your performance against all other labs sending in results. The legend replacing it makes clear that we recommend the use of "Instrument Performance" data for quality purposes.

We hope that this decision makes your interpretation of our reports easier - and will prevent those inappropriate "findings" from SANAS audits. You will see that we still print the statistical data in the box beneath. This is there for information only, just in case.

It is our intention to create a new chart on the reports, one representing your performance against the Clinical CVs. This should also help you to clearly understand the reports.

With best regards

A handwritten signature in black ink, appearing to read "J McCulloch".

Dr Jim McCulloch

9 April 2008

EQA Haematology/letters/ removal of overall chart apr08